ALCATEL | 2067

Quick Start Guide

Thank you for buying the ALCATEL 2067. We hope you will enjoy your high-quality mobile communication experience.

For more information about how to use the cellphone, please go to www.alcatelonetouch.com to download the complete user manual. Moreover, from the website you can also consult FAQ, realize software upgrade, etc.

ALCATELonetouch

English - CJB34M001AAA

Table of contents

1 Your mobile 3
2 Getting started 8
3 Making a call 9
4 Messaging 10
5 Contacts 12
6 Call log 12
7 Media 13
8 Files 14
9 Browser 15
10 Applications 16
11 Tools 17
12 Settings 18
13 Making the most of your mobile 19

SAR

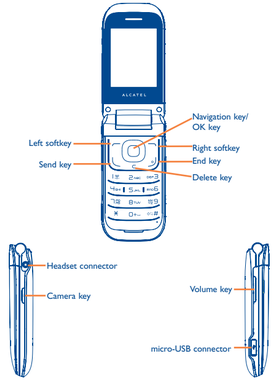
www.sar-tick.com

This product meets applicable national SAR limits of 2.0 W/kg. The specific maximum SAR values can be found in the RADIOWAVES section of this user guide.
When carrying the product or using it while worn on your body, either use an approved accessory such as a holster or otherwise maintain a distance of 10 mm from the body to ensure compliance with RF exposure requirements. Note that the product may be transmitting even if you are not making a phone call.

PROTECT YOUR HEARING
To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker is in use.

1 Your mobile .....

1.1 Keys and connectors



- Navigation key [1] Press to go left/right/up/down
  Press to access function
  UP: Call log
  DOWN: Contacts
  LEFT [2]: Tools
  RIGHT [2]: Media
- OK key Press to confirm an option
- Pick up/Send a call
- Enter Call log
- Press: End a call
  Return to the Home screen
- Press and hold: Power on/off
- Press: Delete characters in Edit mode
- Press: Dial "#"
  Press and hold: Vibrate alert
- In Edit mode
  Press: Switch between ABC/Abc/abc
  Press and hold: Switch between Multi-Tap/Smart
- Press: Dial "1"
  Press and hold: Access your voicemail
- In Edit mode
  Press: Input "1"
  Input frequently-used symbols
- Press: Dial "*"
- In Edit mode
  Press: change input method
  Press and hold: Access the Symbols table
- Press: Dial "0"
  Press and hold: Switch between "+/P/W"
- In Edit mode
  Press: Enter a space
  Press and hold: Input "0"

- Press: Take a picture
- Press and hold: Access Camera

- Press: Volume up/down
- In Camera mode
  Press: Zoom in/out
- In music playing mode
  Press and hold: Volume up/down
- In Radio mode
  Press and hold: Volume up/down
- In Calendar mode
  Press: Previous/Next month
- Incoming call (Clamshell close)
  Press: Mute
  Press and hold: End
- Alarm beep (Clamshell close)
  Press: Snooze
  Press and hold: Stop

1.2 Status bar icons [1]

Battery charge level

Vibrate alert: your phone vibrates, but does not ring or beep with the exception of the alarm.

Bluetooth status (Activated).

Bluetooth status (Connected to an audio device).

[1] The icons and illustrations in this guide are provided for informational purposes only.

Java status (Activated).

Headset connected.

Call forwarding activated: your calls are forwarded.

Alarm or appointments programmed.

Level of network reception.

Voicemail message arrived.

Missed calls.

Call in progress.

Stopwatch is active.

Radio is on.

Email unread.

WAP messages.

Roaming.

microSD card scanning completed.

GPRS connecting.

GPRS attached.

EDGE connecting.

EDGE attached.

3G network connecting.

3G network attached.

Music active.

MMS receipt in progress.

Silence mode: your phone does not ring, beep or vibrate with the exception of the alarm.

Message unread.

(Red) Message list is full: your phone cannot accept any new messages. You must access the message list and delete at least one message on your SIM card.

Airplane mode.

1.3 Home screen

1.3.1 Shortcut bar

Shortcuts are home screen icons for your frequently used items, like Calls or Messages.

You can customise shortcut bar by selecting "**Settings\Phone settings\Shortcut bar**".

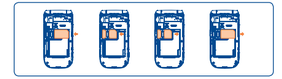
2 Getting started.....

2.1 Set-up

Removing or installing the back cover

Inserting or removing the SIM card

You must insert your SIM card to make phone calls. Please power off your phone and remove battery before inserting or removing the SIM card.



Place the SIM card with the chip facing downwards and slide it into its housing. Make sure that it is correctly inserted. To remove the card, press and slide it out.

Installing or removing the battery

Insert and click the battery into place, then close the telephone cover. Unclip the cover, then remove the battery.

Charging the battery

Connect the battery charger to your phone and mains socket respectively.

To reduce power consumption and energy waste, when battery is fully charged, disconnect your charger from the plug; switch off Bluetooth and background-running applications when not in use; reduce the backlight time, etc.

2.2 Power on your phone

Hold down the key until the telephone powers on.

2.3 Power off your phone

Hold down the key from the Home screen.

3 Making a call .....

Dial the desired number then press the key to place the call. The number you entered can be saved to Contacts by selecting "**Save**". If you make a mistake, you may press key to delete the incorrect digits one by one, or you may press and hold key to delete all.

To hang up the call, press the key.

4 Messaging .....

4.1 Access

You may access this menu using the following options:

- Access from the main menu by selecting "**Messaging**".
- Select from shortcut bar, and then enter the sub-menu you require.

When you access "**Messaging**", you can switch between SMS/MMS and Email by the navigation key.

4.2 Conversational On (Off) mode

In conversational on mode, you can view chat history in chronological order. In conversational off mode, you may have access to the following folders: **Inbox**, **Outbox**, **Sent**, **Drafts**, **Voicemail**, **Broadcast SMS**, **Empty folder**, **Archive**, **Templates** and **Settings**. Conversational view mode is set as default. You may switch to conventional mode by selecting "**Settings\Switch view mode**". The following instructions are based on conversational mode.

4.3 Write message

You can select "**Messaging\New message**" from the main menu or access from shortcut to write text/multimedia message. One or more recipients can be added from contact list and you can remove a recipient by pressing the Delete key. Press the key and select "**More**" to multi-choice recipients from Contacts.

An SMS will be converted to MMS automatically when images, videos, audio, slides or attachments are inserted; Subject, CC/BCC/email address is added; or the message contains more than 8 pages of text.

An SMS message of more than a certain number of characters (the number of characters depends on your language) will be charged as several SMS. An MMS message containing photos and/or sounds may also be billed as more than one message. Specific letters (accent) will increase the size of the SMS.

4.4 Email

Your phone has an email client with the settings pre-defined for a few popular email services like – Gmail, Yahoo, etc. Besides this, you can set up other POP3 or IMAP4 email accounts that you may be using.

5 Contacts .....

5.1 Accessing your contacts

You can access this function by selecting "**Contacts**" from the main menu.

5.2 Adding a contact

You can add a new contact to phone or SIM card by selecting "**Add new contact**".

6 Call log .....

6.1 Access

You can access the function using the following options:

- Select from main menu
- Press key from Home screen
- Select from shortcut bar, and then enter the sub-menu you require.

6.2 Available options

When you press "**Options**", you can have access to **Send message, Call, Missed calls, Edit before call**, **Delete,** etc.

7 Media .....

7.1 Camera

Your mobile phone is fitted with a camera for taking photos and shooting videos.

7.2 Music player

You can access this feature from the main menu by selecting "**Media\Music player**". You will have full flexibility of managing music both on your mobile and microSD card.

7.3 Picture viewer

A library links to the pictures both shown in list, slide, sent, set as wallpaper, by MMS, Email, and Bluetooth.

7.4 Video player

Contains all video clips both in phone and microSD card and enables you to play, send, delete, rename, sort, etc.

7.5 FM Radio

Your phone is equipped with a radio [1] with RDS [2] functionality. You can use the application as a traditional radio with saved channels or with parallel visual information related to the radio programme on the display if you tune to stations that offer Visual Radio service. You can listen to it while running other applications.

[1] The quality of the radio depends on the coverage of the radio station in that particular area.
[2] Depending on your network operator and market.

7.6 Voice recorder

Accessing this feature from the main menu by selecting "**Media\Voice recorder**", allows you to make voice or sound recordings.

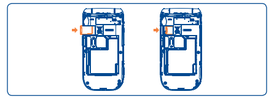
7.7 Ebook

A bookshelf contains the electronic books (.txt file only). While reading the book, you may add bookmark, or reach the text by searching words, phrases (**Options\Find, Options\Jump to**).

8 Files.....

You will have access to all audio and visual files stored in phone or microSD card in File manager.

Inserting the microSD card:



Insert the microSD card with golden contact facing downwards into the slot until it is locked. Gently push the memory card until it is unlocked.

9 MobileLife.....

9.1 Homepage

Launch the Browser with the preset homepage.

9.2 Bookmarks

Access your favourite sites.

9.3 Input Address

Enter the URL of WAP site.

9.4 Open File

Open web pages stored on your phone.

9.5 Last Web Address

Last visited URL.

9.6 Recent Pages

Pages which you recently browsed.

9.7 Offline Pages

Pages available for offline viewing.

9.8 Service Inbox

Store WAP push messages.

9.9 Settings

Customise your Browser preferences.

10 Applications.....

10.2 News

It is a huge time saver providing news updates from a website in a simple form.

Once subscribed to a channel, it gives you the ability to track and manage all your favourite RSS content on your mobile phone at anytime, anywhere!

10.3 Weather

Your phone is equipped with a weather function for consulting up to 3-day forecasts of favourite cities.

You can access this feature from the main menu by selecting "**Applications\Weather**".

10.4 Java

Your ALCATEL ONE TOUCH phone may include [1] some Java™ applications and games. You can also download new applications and games to your phone.

[1] Depending on your country or your operator.

11 Tools .....

11.1 Alarm

Your mobile phone has a built-in alarm clock with a snooze feature. You can set up to five separate alarms and choose whether or not the alarm should repeat.

11.2 Calculator

Access this feature by selecting "**Tools\Calculator**" from the main menu.

11.3 Calendar

Once you enter this menu from the main menu, there is a monthly-view calendar for you to keep track of important meetings, appointments, etc. Days with events entered will be marked in color.

11.4 Tasks

Enables you to easily manage and track the progress of a task with priorities. All the tasks will be sorted by due date.

11.5 Notes

You can create a note in text format by accessing "**Tools\Notes**" from the main menu.

11.6 Bluetooth®

Access this feature by pressing "**Menu**" through Left softkey from the Home screen to enter the main menu, then selecting "**Tools\Bluetooth**".

11.7 World Clock

The World clock shows current local time and the time zone in different cities. You may view up to 3 cities.

11.8 Stopwatch

The stopwatch is a simple application for measuring time with the possibility to register several results and suspend/resume measurement.

11.9 Unit Converter

You can use the Weight and Length conversion by selecting the unit you wish to convert, then press to input the digits. Finally confirm with "**OK**".

12 Settings .....

From the main menu, select the menu icon and select the function of your choice in order to customise your telephone: **Profiles, Phone settings, Call settings**, **Airplane mode, Security settings, Networks, etc.**

Spark_2067_QG_Eng_GB_20150128.indd 1 2015/1/28 9:56:36

13 Making the most of your mobile .....

Webcam (1)

You can use your phone as a webcam for instant messaging on your PC.

- Connect your phone to PC via USB cable.
- Go to "**My computer**" folder on your PC and find USB video device (Under Scanners & Cameras).

(1) Webcam functionality may vary depending on the operating system of your PC.

Safety and use.....

We recommend that you read this chapter carefully before using your phone. The manufacturer disclaims any liability for damage, which may result as a consequence of improper use or use contrary to the instructions contained herein.

- **TRAFFIC SAFETY:**

Given that studies show that using a mobile phone while driving a vehicle constitutes a real risk, even when the hands-free kit is used (car kit, headset...), drivers are requested to refrain from using their mobile when the vehicle is not parked.

When driving, do not use your phone and headphone to listen to music or to the radio. Using a headphone can be dangerous and forbidden in some areas.

When switched on, your phone emits electromagnetic waves that can interfere with the vehicle's electronic systems such as ABS anti-lock brakes or airbags. To ensure that there is no problem:

- do not place your phone on top of the dashboard or within an airbag deployment area,
- check with your car dealer or the car manufacturer to make sure that the dashboard is adequately shielded from mobile phone RF energy.

- **CONDITIONS OF USE:**

You are advised to switch off the telephone from time to time to optimise its performance.

Switch the phone off before boarding an aircraft.

Switch the phone off when you are in health care facilities, except in designated areas. As with many other types of equipment now in regular use, mobile telephones can interfere with other electrical or electronic devices, or equipment using radio frequency.

Switch the phone off when you are near gas or flammable liquids. Strictly obey all signs and instructions posted in a fuel depot, petrol station, or chemical plant, or in any potentially explosive atmosphere.

When the phone is switched on, it should be kept at least 15 cm from any medical device such as a pacemaker, a hearing aid or insulin pump, etc. In particular when using the phone, you should hold it against the ear on the opposite side to the device, if any.

To avoid hearing impairment, pick up the call before holding your phone to your ear. Also move the handset away from your ear while using the "hands-free" mode because the amplified volume might cause hearing damage.

Do not let children use the phone and/or play with the telephone and accessories without supervision.

When replacing the cover please note that your phone may contain substances that could create an allergic reaction.

Always handle your phone with care and keep it in a clean and dust-free place.

Do not allow your phone to be exposed to adverse weather or environmental conditions (moisture, humidity, rain, infiltration of liquids, dust, sea air, etc). The manufacturer's recommended operating temperature range is -10°C to +55°C.

At over 55°C the legibility of the phone's display may be impaired, though this is temporary and not serious.

Emergency call numbers may not be reachable on all cellular networks. You should never rely only on your phone for emergency calls.

Do not open, dismantle or attempt to repair your mobile phone yourself.

Do not drop, throw or bend your mobile phone.

Do not use the phone if the glass made screen, is damaged, cracked or broken to avoid any injury.

Do not paint it.

Use only batteries, battery chargers, and accessories which are recommended by TCL Communication Ltd. and its affiliates and are compatible with your phone model. TCL Communication Ltd. and its affiliates disclaim any liability for damage caused by the use of other chargers or batteries.

Remember to make back-up copies or keep a written record of all important information stored in your phone.

Some people may suffer epileptic seizures or blackouts when exposed to flashing lights, or when playing video games. These seizures or blackouts may occur even if a person never had a previous seizure or blackout. If you have experienced seizures or blackouts, or if you have a family history of such occurrences, please consult your doctor before playing video games on your phone or enabling a flashing-lights feature on your phone.

Parents should monitor their children's use of video games or other features that incorporate flashing lights on the phones. All persons should discontinue use and consult a doctor if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements, or disorientation. To limit the likelihood of such symptoms, please take the following safety precautions:

- Do not play or use a flashing-lights feature if you are tired or need sleep.
- Take a minimum of a 15-minute break hourly.
- Play in a room in which all lights are on.
- Play at the farthest distance possible from the screen.

- If your hands, wrists, or arms become tired or sore while playing, stop and rest for several hours before playing again.
- If you continue to have sore hands, wrists, or arms during or after playing, stop the game and see a doctor.

When you play games on your phone, you may experience occasional discomfort in your hands, arms, shoulders, neck, or other parts of your body. Follow the instructions to avoid problems such as tendinitis, carpal tunnel syndrome, or other musculoskeletal disorders.

PROTECT YOUR HEARING

To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker is in use.

- **PRIVACY:**

Please note that you must respect the laws and regulations in force in your jurisdiction or other jurisdiction(s) where you will use your mobile phone regarding taking photographs and recording sounds with your mobile telephone. Pursuant to such laws and regulations, it may be strictly forbidden to take photographs and/or to record the voices of other people or any of their personal attributes, and duplicate or distribute them, as this may be considered to be an invasion of privacy. It is the user's sole responsibility to ensure that prior authorisation be obtained, if necessary, in order to record private or confidential conversations or take a photograph of another person; the manufacturer, the seller or vendor of your mobile phone (including the operator) disclaim any liability which may result from the improper use of the mobile phone.

- **BATTERY:**

Before removing the battery from your mobile phone, please make sure that the mobile phone is switched off.

Observe the following precautions for battery use:

- Do not attempt to open the battery (due to the risk of toxic fumes and burns).
- Do not puncture, disassemble or cause a short-circuit in a battery.
- Do not burn or dispose of a used battery in household rubbish or store

it at temperatures above 60°C.

Batteries must be disposed of in accordance with locally applicable environmental regulations. Only use the battery for the purpose for which it was designed. Never use damaged batteries or those not recommended by TCL Communication Ltd. and/or its affiliates.

This symbol on your telephone, the battery and the accessories means that these products must be taken to collection points at the end of their life:

- Municipal waste disposal centres with specific bins for these items of equipment
- Collection bins at points of sale.

They will then be recycled, preventing substances being disposed of in the environment, so that their components can be reused.

In European Union countries:

These collection points are accessible free of charge.

All products with this sign must be brought to these collection points.

In non European Union jurisdictions:

Items of equipment with this symbol are not to be thrown into ordinary bins if your jurisdiction or your region has suitable recycling and collection facilities; instead they are to be taken to collection points for them to be recycled.

CAUTION: RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.

- **CHARGERS**

Mains powered chargers will operate within the temperature range of: 0°C to 40°C.

The chargers designed for your mobile phone meet with the standard for safety of information technology equipment and office equipment use. They are also compliant to the ecodesign directive 2009/125/EC. Due to different applicable electrical specifications, a charger you purchased in one jurisdiction may not work in another jurisdiction. They should be used for this purpose only.

- **RADIO WAVES:**

Proof of compliance with international standards (ICNIRP) or with European Directive 1999/5/EC (R&TTE) is required of all mobile phone models before they can be put on the market. The protection of the health and safety for the user and any other person is an essential requirement of these standards or this directive.

THIS DEVICE MEETS INTERNATIONAL GUIDELINES FOR EXPOSURE TO RADIO WAVES

Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves (radio frequency electromagnetic fields) recommended by international guidelines. The guidelines were developed by an independent scientific organization (ICNIRP) and include a substantial safety margin designed to assure the

safety of all persons, regardless of age and health.

The radio wave exposure guidelines use a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit for mobile devices is 2 W/kg.

Tests for SAR are conducted using standard operating positions with the device transmitting at its highest certified power level in all tested frequency bands. The highest SAR values under the ICNIRP guidelines for this device model are:

Maximum SAR for this model and conditions under which it was recorded.		
Head SAR	UMTS 900 + Bluetooth	0.562 W/kg
Body-worn SAR	GSM 900 + Bluetooth	0.939 W/kg

During use, the actual SAR values for this device are usually well below the values stated above. This is because, for purposes of system efficiency and to minimize interference on the network, the operating power of your mobile device is automatically decreased when full power is not needed for the call. The lower the power output of the device, the lower its SAR value.

Body-worn SAR testing has been carried out at a separation distance of 10 mm. To meet RF exposure guidelines during body-worn operation, the device should be positioned at least this distance away from the body.

If you are not using an approved accessory ensure that whatever product is used is free of any metal and that it positions the phone the indicated distance away from the body.

Organizations such as the World Health Organization and the US Food and Drug Administration have stated that if people are concerned and want to reduce their exposure they could use a hands-free device to keep the phone away from the head and body during phone calls, or reduce the amount of time spent on the phone.

For more information you can go to www.alcatelonetouch.com

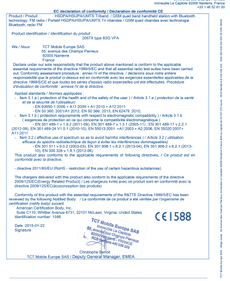
Additional information about electromagnetic fields and public health are available on the following site: http://www.who.int/peh-emf.

Your telephone is equipped with a built-in antenna. For optimal operation, you should avoid touching it or degrading it.

As mobile devices offer a range of functions, they can be used in positions other than against your ear. In such circumstances the device will be compliant with the guidelines when used with headset or usb data cable. If you are using another accessory ensure that whatever product is used is free of any metal and that it positions the phone at least 10 mm away from the body.

- **Regulatory information**

The following approvals and notices apply in specific regions as noted.


TCT mobile
TCT Mobile Europe SAS
(A 4 Avenue Arc, Central Parkez,
Immeuble Le Capitole 93300 Aubervilliers, France
Tél: (+33) 1 48 12 81 00)

Product / Produkt: HSDPA/HSUPA/QUAD/TRI Band / 100M quad band handheld station with Bluetooth
Handheld, 4G Tablet / Portatil HSDPA/HSUPA/QUAD/TRI Frecuencia / 100M quard-frecuencia estacion portatil
Bluetooth, radio FM

Product identification / identificación del producto
2007/3 type 9350 VFA

We / Nous: TCT Mobile Europe SAS
(A 4 Avenue Arc, Central Parkez, Immeuble Le Capitole 93300 Aubervilliers, France)

declare under our sole responsibility that the product above mentioned is conform to the applicable essential requirements of the directive 1999/5/EC and that all essential tests had suites have been carried out. Conformity assessment procedure : annex IV of the directive. / declarons sous notre entière responsabilité que le produit ci-dessus mentionné est conforme aux exigences essentielles de la directive 1999/5/CE et que toutes les crtères d'essais radio essentiellels ont été effectuées. Procédure d'évaluation de conformité : annexe IV de la directive.

Applicable standards / Normes applicables:
- Item 3.1.a) protection of the health and of the safety of the user / / Article 3.1.a / protección de la salud en de la seguridad del usuario:
EN 62209-1:2006, EN 62311:2008 + A1:2010 + A12:2011
EN 50360:2001/A1:2012, EN 50566: 2013, EN 62479: 2010.
- Item 3.1.b / protection requirements with respect to electromagnetic compatibility / / Article 3.1.b / requisitos de protección respecto a la compatibilidad electromagnética / requisitos de protección:
EN 301 489-1 V1.9.2 (2011-09), EN 301 489-7 V1.3.1 (2005-11), EN 301 489-17 v2.2.1 (2012-09), EN 301 489-24 V1.5.1 (2010-10), EN 55013:2001 +A1:2003 + A2:2006, EN 55020:2007+ A11:2011
- Item 3.2 / effective use of spectrum so as to avoid harmful interferences / / Article 3.2 / utilisation efficace du spectre radioélectrique de façon à éviter les interférences dommageables:
EN 301 511 V9.0.2 (2003-03), EN 301 908-1 V5.2.1 (2011-05), EN 301 908-2 v5.2.1 (2013-10), EN 300 328 v 1.7.1 (2012-06).

This product also conforms to the applicable requirements of following directives. / Ce produit est en conformité avec les directives:
- directive 2011/65/EU (RoHS) – restriction of the use of certain hazardous substances:

The changers delivered with this product also conform to the applicable requirements of the directive 2009/125/EC(Energy Related Products) / Les chargeurs livrés avec ce produit sont en conformité avec la directive 2009/125/EC(écoconception des produits).

Conformity of this product with the essential requirements of the RATTE Directive 1999/5/EC has been reviewed by the following Notified Body: / Le conformité de ce produit a été vérifiée par l'organisme de certification suivant:
Anatech Corporation
Anatech Certification Body, Inc.
Suite C110, Whitaker Avenue 8731, 22101 McLean, Virginia, United States
Identification number: 1588

CE 1588

Date: 2014-01-22
Signature:

Tony Nielsen
Chief Executive Officer
TCT Mobile Europe SAS
Tony Nielsen
Chief Executive Officer
TCT Mobile Europe SAS
Tony Nielsen
Chief Executive Officer
TCT Mobile Europe SAS

Christophe Bachet
TCT Mobile Europe SAS / Deputy General Manager, EMEA

TCT Mobile Europe SAS - Siège social - 33 Avenue des Champs Pierreux, Immeuble Le Capitole 92000 Nanterre France
SAS au capital de 23 620 137 euros - RCS Nanterre B 443 088 222 - Siret 443 088 222 000 36 APE 4652Z

- **LICENSES**

Obigo® is a registered trademark of Obigo AB.

microSD Logo is a trademark.

The Bluetooth word mark and logos are owned by the Bluetooth SIG, Inc. and any use of such marks by TCL Communication Ltd. and its affiliates is under license. Other trademarks and trade names are those of their respective owners.

ALCATEL 2067X BLUETOOTH DECLARATION ID B018931

Java™ and all Java™ based trademarks and logos are trademarks or registered trademarks of Sun Microsystems, Inc. in the U.S. and other countries.

General information .....

- **Internet address**: www.alcatelonetouch.com
- **Hot Line Number**: see "TCL Communication Services" leaflet or go to our website.
- Address: Room 1910-12A, Tower 3, China HK City, 33 Canton Road, Tsimshatsui, Kowloon, Hong Kong

On our website, you will find our FAQ (Frequently Asked Questions) section. You can also contact us by e-mail to ask any questions you may have.

An electronic version of this user guide is available in English and other languages according to availability on our server: www.alcatelonetouch.com

Your mobile phone is a transceiver that operates on GSM in quad-band with 850/900/1800/1900 MHz or UMTS in tri-band with 850/900/2100 MHz.

CE 1588

This equipment is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC. The entire copy of the Declaration of Conformity for your telephone can be obtained through our website: www.alcatelonetouch.com.

Protection against theft(1)

Your telephone is identified by an IMEI (phone serial number) shown on the packaging label and in the phone's memory. We recommend that you note the number the first time you use your telephone by entering *#06# and keep it in a safe place. It may be requested by the police or your operator if your telephone is stolen. This number allows your mobile telephone to be blocked preventing a third person from using it, even with a different SIM card.

Disclaimer

There may be certain differences between the user manual description and the phone's operation, depending on the software release of your telephone or specific operator services.

Warranty.....

Your phone is warranted against any defect or malfunctioning which may occur in conditions of normal use during the warranty period of twelve (12) months (2) from the date of purchase as shown on your original invoice.

Batteries (3) and accessories sold with your phone are also warranted against any defect which may occur during the first six (6) months (1) from the date of purchase as shown on your original invoice.

In case of any defect of your phone which prevents you from normal use thereof, you must immediately inform your vendor and present your phone with your proof of purchase.

If the defect is confirmed, your phone or part thereof will be either replaced or repaired, as appropriate. Repaired phone and accessories are entitled to a one (1) month warranty for the same defect. Repair or replacement may be carried out using reconditioned components offering equivalent functionality.

This warranty covers the cost of parts and labor but excludes any other costs.

This warranty shall not apply to defects to your phone and/or accessory due to (without any limitation):

1) Non-compliance with the instructions for use or installation, or with technical and safety standards applicable in the geographical area where your phone is used,
2) Connection to any equipment not supplied or not recommended by TCL Communication Ltd.,
3) Modification or repair performed by individuals not authorised by TCL Communication Ltd. or its affiliates or your vendor,
4) Modification, adjustment or alteration of software or hardware performed by individuals not authorised by TCL Communication Ltd.,
5) Inclement weather, lightning, fire, humidity, infiltration of liquids or foods, chemical products, download of files, crash, high voltage, corrosion, oxidation…

Your phone will not be repaired in case labels or serial numbers (IMEI) have been removed or altered.

There are no express warranties, whether written, oral or implied, other than this printed limited warranty or the mandatory warranty provided by your country or jurisdiction.

(2) The warranty period may vary depending on your country.
(3) The life of a rechargeable mobile phone battery in terms of conversation time standby time, and total service life, will depend on the conditions of use and network configuration. Batteries being considered expendable supplies, the specifications state that you should obtain optimal performance for your phone during the first six months after purchase and for approximately 200 more recharges.

Troubleshooting.....

Before contacting the service centre, you are advised to follow the instructions below:

- You are advised to fully charge ( ) the battery for optimal operation.
- Avoid storing large amounts of data in your phone as this may affect its performance.

and carry out the following checks:

My phone is frozen or cannot switch on

- Check the battery contacts, remove and reinstall your battery, then turn your phone on
- Check the battery power level, charge for at least 20 minutes
- If it still does not work, please use User Data Format to reset the phone

My phone has not responded for several minutes

- Restart your phone by pressing and holding the key
- Remove the battery and re-insert it, then restart the phone

My phone turns off by itself

- Check whether your phone is locked when not in use, and make sure you don't accidentally turn off your phone when locking it by pressing the power key.
- Check the battery charge level

My phone cannot charge properly

- Make sure you are using an ALCATEL ONE TOUCH battery and the charger from the box
- Make sure your battery is inserted properly and clean the battery contact if it's dirty. It must be inserted before plugging in the charger
- Make sure that your battery is not completely discharged; if the battery power is empty for a long time, it may take around 20 minutes to display the battery charger indicator on the screen.
- Make sure charging is carried out under normal conditions (0°C (32°F) to +40°C (104°F))
- When abroad, check that the voltage input is compatible

My phone cannot connect to a network or "No service" is displayed

- Try connecting in another location
- Verify the network coverage with your operator
- Check with your operator that your SIM card is valid
- Try selecting the available network(s) manually
- Try connecting at a later time if the network is overloaded

My phone cannot connect to the Internet

- Check that the IMEI number (press "#06#) is the same as the one printed on your warranty card or box
- Make sure that the internet access service of your SIM card is available
- Check your phone's Internet connecting settings
- Make sure you are in a place with network coverage
- Try connecting at a later time or another location

Invalid SIM card

- Make sure the SIM card has been correctly inserted
- Make sure the chip on your SIM card is not damaged or scratched
- Make sure the service of your SIM card is available

Unable to make outgoing calls

- Make sure you have dialed a valid number and press key
- For international calls, check the country and area codes
- Make sure your phone is connected to a network, and the network is not overloaded or unavailable
- Check your subscription status with your operator (credit, SIM card valid, etc.)
- Make sure you have not barred outgoing calls
- Make sure that your phone is not in flight mode

Unable to receive incoming calls

- Make sure your phone is switched on and connected to a network (check for overloaded or unavailable network)
- Check your subscription status with your operator (credit, SIM card valid, etc.)
- Make sure you have not forwarded incoming calls
- Make sure that you have not barred certain calls
- Make sure that your phone is not in flight mode

The caller's name/number does not appear when a call is received

- Check that you have subscribed to this service with your operator
- Your caller has concealed his/her name or number

I cannot find my contacts

- Make sure your SIM card is not broken
- Make sure your SIM card is inserted properly
- Import all contacts stored in SIM card to phone

The sound quality of the calls is poor

- You can adjust the volume during a call by pressing the navigation key
- Check the network strength
- Make sure that the receiver, connector or speaker on your phone is clean

I am unable to use the features described in the manual

- Check with your operator to make sure that your subscription includes this service
- Make sure this feature does not require an ALCATEL ONE TOUCH accessory

When I select a number from my contacts, the number cannot be dialed

- Make sure that you have correctly recorded the number in your file
- Make sure that you have selected the country prefix when calling a foreign country

I am unable to add a contact in my contacts

- Make sure that your SIM card contacts are not full; delete some files or save the files in the phone contacts (i.e. your professional or personal directories)

My callers are unable to leave messages on my voicemail

- Contact your network operator to check service availability

I cannot access my voicemail

- Make sure your operator's voicemail number is correctly entered in "**My numbers**"
- Try later if the network is busy

I am unable to send and receive MMS

- Check your phone memory availability as it might be full
- Contact your network operator to check service availability and check MMS parameters
- Verify the server centre number or your MMS profile with your operator
- The server centre may be swamped, try again later

The flickering icon is displayed on my standby screen

- You have saved too many short messages on your SIM card; delete some of them or archive them in the phone memory

SIM card PIN locked

- Contact your network operator to obtain the PUK code (Personal Unblocking Key)

I am unable to download new files

- Make sure there is sufficient phone memory for your download
- Select the microSD card as the location to store downloaded files
- Check your subscription status with your operator

The phone cannot be detected by others via Bluetooth

- Make sure that Bluetooth is turned on and your phone is visible to other users
- Make sure that the two phones are within Bluetooth's detection range

How to make your battery last longer

- Make sure you follow the complete charge time (minimum 3 hours)
- After a partial charge, the battery level indicator may not be exact. Wait for at least 20 minutes after removing the charger to obtain an exact indication
- Switch on the backlight upon request
- Extend the email auto-check interval for as long as possible
- Update news and weather information on manual demand, or increase their auto-check interval
- Exit background-running Java applications if they are not being used for a long time
- Deactivate Bluetooth when not in use

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PROTECT YOUR HEARING

To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker is in use.

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